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**From:** Delgado, Eric [Delgado.Eric@epa.gov]  
**Sent:** 8/31/2017 8:52:43 PM  
**To:** Duffy, Eirinn [Duffy.Eirinn@epa.gov]  
**CC:** MARELLA, JOSEPH [JM5773@att.com]; WINDSOR, TJ [tw9972@att.com]; Beaver, William [Beaver.bill@epa.gov]; Key, Rena [Key.Rena@epa.gov]; St. Fort, Fabiola [St-Fort.Fabiola@epa.gov]; Hoppe, Michael [Hoppe.Michael@epa.gov]; Schaefer, Joe [Schaefer.Joe@epa.gov]; Ferguson, Ken [ferguson.ken@epa.gov]; Paisley, Eric [Paisley.Eric@epa.gov]; Bokun, Lisa [Bokun.Lisa@epa.gov]; R6HarveyLSC [R6HarveyLSC@epa.gov]; R6HarveyREOC\_LSC [R6HarveyREOC\_LSC@epa.gov]; R6HarveySO [R6HarveySO@epa.gov]; Grantham, Jessica [Grantham.Jessica@epa.gov]; Bernier, Roberto [bernier.roberto@epa.gov]  
**Subject:** Re: Hurricane Harvey

-95.021699, 29.948409

18000 Crosby Eastgate Rd,  
Crosby, Texas

The OSC is Roberto Bernier

Sent from my iPhone

On Aug 31, 2017, at 3:42 PM, Duffy, Eirinn <Duffy.Eirinn@epa.gov> wrote:

Eric,

AT&T has received the following response from their network team. Could you please reply to all with the best number to reach you or whomever should be contacted for assistance?

- <!--[if !supportLists]--><!--[endif]-->We are reaching out to Eric Delgado (listed below) to try and get our own hazmat team and COLT in for assistance. If you have any way of letting them know we are trying to call from # 615-495-3923 Brian Maholic with our FirstNet team
- <!--[if !supportLists]--><!--[endif]-->Find out who is Incident Mgr on site and where do they want, or where can we set up to assist.

Thank you,

*Eirinn Duffy*  
*Mobile Device Ops Lead – US EPA End User Services*  
*email: duffy.eirinn@epa.gov*  
*[www.ecs-federal.com](http://www.ecs-federal.com)*  
*Team SAIC Redefining Ingenuity™*

**\*\*\*PLEASE NOTE\*\*\*** If you require Mobile Device related assistance, please use the following contacts:  
EZTech Locations - Enterprise Service Desk at [866-411-4372](tel:866-411-4372)(option 3) or [EZTech@epa.gov](mailto:EZTech@epa.gov)  
All Other Locations – Enterprise Service Desk at [866-411-4EPA](tel:866-411-4EPA) or [EPACALLCENTER@epa.gov](mailto:EPACALLCENTER@epa.gov)

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**From:** Delgado, Eric  
**Sent:** Thursday, August 31, 2017 3:43 PM  
**To:** Grantham, Jessica <Grantham.Jessica@epa.gov>

**Cc:** Duffy, Eirinn <[Duffy.Eirinn@epa.gov](mailto:Duffy.Eirinn@epa.gov)>; Beaver, William <[Beaver.bill@epa.gov](mailto:Beaver.bill@epa.gov)>; Key, Rena <[Key.Rena@epa.gov](mailto:Key.Rena@epa.gov)>; St. Fort, Fabiola <[St-Fort.Fabiola@epa.gov](mailto:St-Fort.Fabiola@epa.gov)>; Hoppe, Michael <[Hoppe.Michael@epa.gov](mailto:Hoppe.Michael@epa.gov)>; Schaefer, Joe <[Schaefer.Joe@epa.gov](mailto:Schaefer.Joe@epa.gov)>; Ferguson, Ken <[ferguson.ken@epa.gov](mailto:ferguson.ken@epa.gov)>; Paisley, Eric <[Paisley.Eric@epa.gov](mailto:Paisley.Eric@epa.gov)>; Bokun, Lisa <[Bokun.Lisa@epa.gov](mailto:Bokun.Lisa@epa.gov)>; R6HarveyLSC <[R6HarveyLSC@epa.gov](mailto:R6HarveyLSC@epa.gov)>; R6HarveyREOC\_LSC <[R6HarveyREOC\\_LSC@epa.gov](mailto:R6HarveyREOC_LSC@epa.gov)>; R6HarveySO <[R6HarveySO@epa.gov](mailto:R6HarveySO@epa.gov)>

**Subject:** RE: Hurricane Harvey

Jessica,

I want to let you know that our Emergency Response Team at the Arkema Facility Explosion site is experiencing unreliable voice/data connectivity with AT&T in the Crosby, Texas area. The ER team is able to utilize Facetime Video and Audio with their iPads using the Verizon Network. Will you please report this to AT&T?

Eric Delgado  
Federal On Scene Coordinator  
USEPA Region 6  
214.437.9809  
[Delgado.Eric@epa.gov](mailto:Delgado.Eric@epa.gov)